

Enterprise Big Data

Use Cases

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EMC FORUM 2012

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Big Data Pioneers



1,000,000,000 Queries A Day



250,000,000 New Photo's / Day



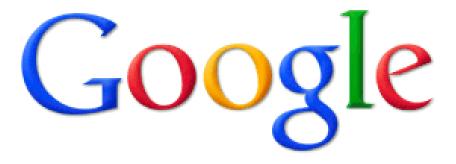
290,000,000 Updates / Day

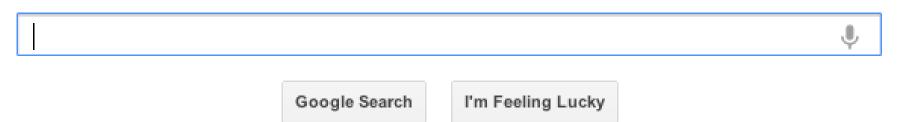


WHAT DOES IT TAKE?



1. New Applications







2. Data Science





3. The Right Platform

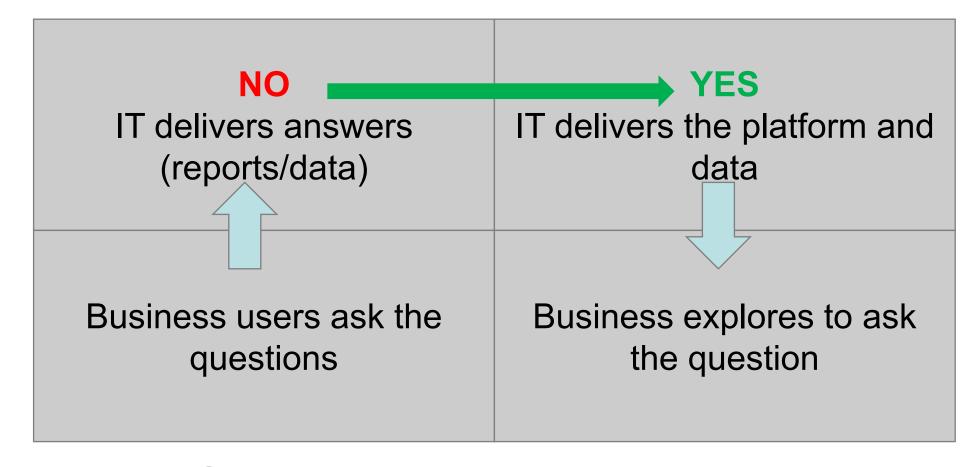




Big Data Analytics – is it a new paradigm?

IT

Business Users

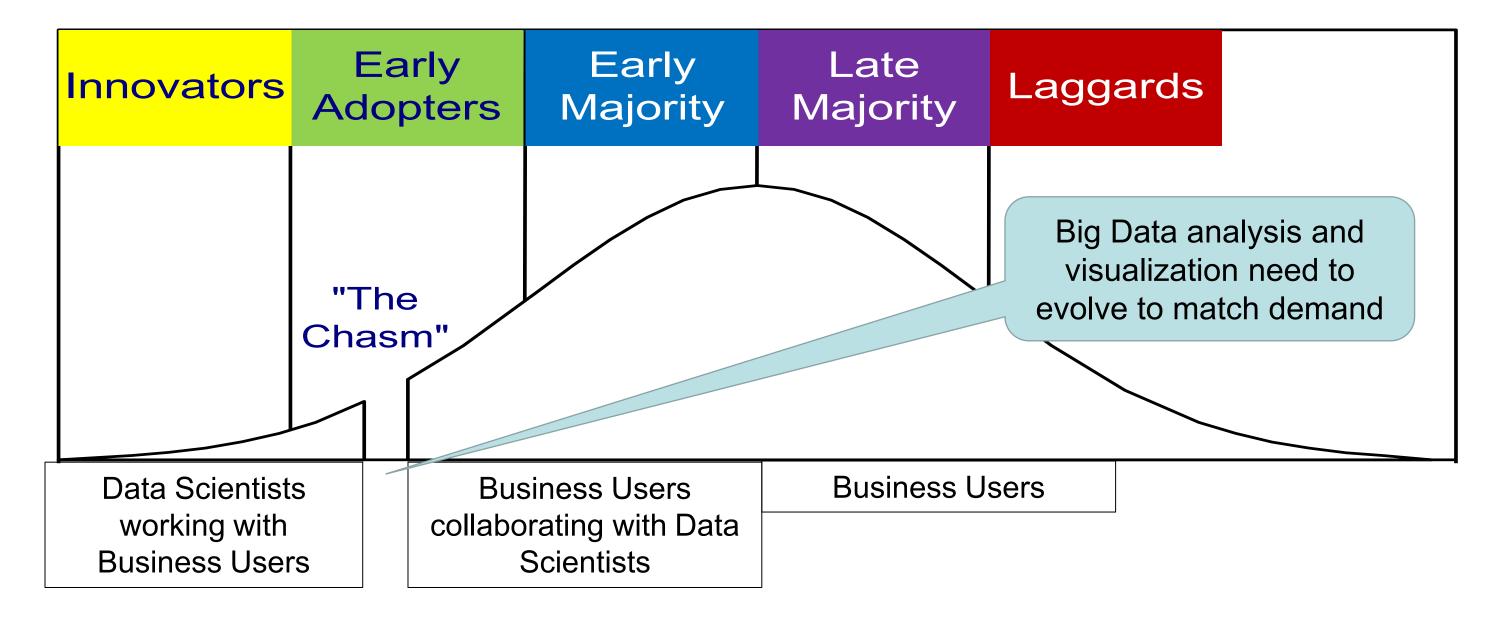


Old World **Analytics**

New World **Big Data Analytics**



Enterprise Adoption of Big Data Analytics





Early Adopters - Big Data Analytics Use Case

- Online Companies
 - Media
 - Ad Optimization
 - Article Categorization
 - Retailers
 - Targeting
 - Product Recommendation
- Telco
 - Churn Prediction
- Banking
 - Product Recommendation
- Financial
 - High Frequency Trading
- Marketing
 - Sentiment Analysis

- Hire Data Scientists
 - To build complex optimization and recommendation models
- Why do these work
 - Actions are Automated and Require Scale
 - Business Process NOT an issue



How are Enterprises Different

- Brick and Mortar Retailers
 - Product Placement
 - Product Pricing
 - Customer Segmentation
- Manufacturing
 - Early Failure Detection
 - Return Analysis
- Security Companies
 - Facial Recognition
 - Suspicious Pattern Alerting
- Oil Refinery
 - Operations Optimizations
 - Long term Price/Demand prediction
- Chemical Plant
 - Process Optimization (Pressure, Volume, Temperature, Catalyst)

Challenges

- Actions are complex and require Business Process Changes
- Business decisions are Fragmented
- Feedback expensive and NOT easy



Oil & Gas Use Case

- Management & Analytics of Exploration Data Companies are starting to consider Hadoop for parallel processing and analytics of the unstructured data coming from oil exploration and production.
- Predictive Analytics for Oil Rigs Reduce reactive maintenance to monitoring alerts by predictive analysis. Drilling Predictive Analytics.
- ➤ **Downstream Retail** Analyze large volumes of customer data quickly to identify patterns in buying patterns and identify new cross sell opportunities.
- ➤ **Upstream Energy Trading** Run predictive trading models that compare supply data, pricing data and weather patterns to maximize profits. Also, improve the success of hedges that ensure profitability of upstream and downstream operations



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Brick and Mortar Retail Use Case

Plan Buy Make Move Sell Markdown

- New Store Location
- Inventory Planning
- Production Planning
- Vendor Scorecard
- Estimate Lead Time
- Demand Prediction
- Production Optimization
- Early Event Detection
- Quality Management
- Route Optimization
- Inventory Management

- Campaign Analytics
- Trade Promotions Modeling
- Marketing Mix Modeling

- Demand Prediction
- Price Optimization

- Most categories require capital outflow
 - Except Sell
- Maximizing Inventory Turn (Profits)
 - > Reduce working capital needs if turns are fast enough
- Scaling
 - Reduce average store operating costs
- Supermarkets make their money by buying (from suppliers), not by selling (to shoppers)

- Sources of \$\$\$
 - Trade Promo Allowance
 - > Float on Cash
 - Real estate
 - Margin on sales



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Are the Workloads Different from Internet Companies

Volume

Comparatively Less Data
Sampling of Events

Large Amount of Data Event size is not large

Variety

Disparate Sources of Data

Too many places where
data is generated

Limited Sources of Data Few sources that generate data

Velocity

Peaks and Valleys – Micro Batches

Continuous stream is not the norm today

Continuous stream of events

Capture of almost all events

Usually Model Complexity is Higher for Enterprise Data



Questions

